

Curriculum Vitae



Surname: Gies
Name: Tim Grégorio
City: Haarlem
Birth date: 19 September 1968
Marital status: Married
Nationality: Dutch
Driving license: A, B

Education

Education

- MBA – first year completed
- HTS – Financial Technical Business Administration
- HTS – Logistic Technical Business Administration
- MTS – Electronics

ICT education

- Oracle - J.D. Edwards
 - Functional: Cornerstone, Logistics and distributions, Finance and Net change OneWorld Xe
 - Technical: CNC Foundation, System Administration
 - Designing Forms 1 en Advanced Tools
- IBM OS/400, Novell, Windows NT
- Lotus Notes basics and application development.

Other educations

- SARV – management training
- MBA (all modules 1st year) – Webster University
- Change management (Nive)
- Information management (Management study centre)
- Logistical Performance Indicators
- Mansal (Commercial training)
- Communication Empowerment (Nive)
- Project Management (Prince2)

Professional experience

May 2010 – current

Amarant

ICT Projectmanager

- Implementation of Electronic Healthcare Clients solution – Cura/ UNIT4 (completed)
- Coordination of process improvements supported by the Electronic Healthcare Clients solution (in progress)
- Implementation Amarant Academy portal incl. integration with HR solution – Beaufort/ RAET (completed)
- Feedback on Business case and short list employee self service (ESS) portal (completed)
- Migration to new client incident registration management solution SOAS-R → RE-Act / IGCN (in progress)

March 2008 - April 2010

Mindsteps

Project manager/Business Analyst

- ERP, ECM, Guided Search & Navigation plus e-Commerce implementations, upgrades or migration. Depending on requirements additional customization. Also managing e-Marketing activities and solutions (joblist) plus integration between ERP, MDM/PDM, e-commerce/webshop and ECM

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solution.

Status: completed

October 2007 – September 2008

Jump IT

Implementation consultant/Project manager CMS

- Scope: implementation of standard CMS implementation and custom job vacancy list and reply/cv upload form by candidate

Status: completed

October 2007 - September 2008

Vegro

Project manager/Business Analyst ERP

- Scope: Advise on business process improvements within Merchandising department and related processes with Sales and Logistics.
- Deliverables: Multi Channel strategy (with major impact on organization, process and ICT), advised and implemented new Kitting proces, advising and implemented new Product Data Management process. Advised to re-allocated part of the responsibilities of the sales conditions from Merchandising to the Sales organization. Resulted in 70% less manual approvals (2 FTE). Designed and delivered reports to support decision making process. Advised on Merchandising dashboard. Advised and implemented new product specials requests process. Advised and implemented new search and navigation solution within webshop including integration with ERP system. (Order list and availability web services).

Status: completed

February 2007 - September 2007

VION Food Group

Project manager ERP

- Scope: ERP Upgrade project Oracle EnterpriseOne XE8.0 to E8.12.
- Deliverables: Business Process Documentation planning, Retrofit planning, Unit and Integration test planning, CRP and Acceptance test planning, project resource management and financials.
- Challenges: short freeze period plus other running JDE projects.
- Project team size: 45

Status: completed (live date September 17, 2007) including new Roles and responsibility model (security) and additional functionality (weight bridge improvements).

February 2007 - March 2007

Numico

Integration manager

- Scope: Liaison between business and ICT plus advise /deploy organizational changes to meet business support requirements.

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Status: Completed

October 2003 - December 2006

**Omron Europe
Business Application Support Manager/Web program/Project
manager ERP**

- Within the role of Business Application Support Manager Tim was responsible for the overall operational management of the Business Application Support department. Supporting ERP solution and other applications for 59 locations across Europe.
- The Business Application Support department is divided in three supporting areas:
 - Application Support/ BPI team:
Provide overall Business Process Improvement (BPI) leadership for assigned business unit; Lead projects/initiatives with broad scope and high impact to the business/customer; Responsible for major and complex assignments with long-term business implications contributing to the overall strategy within functional areas area of expertise; Serve as change agent by stimulating, communicating and institutionalizing BPI initiatives; Responsible for partnering with Business Process Owners /leaders to define and execute the productivity strategy; Conduct regular project reviews with leaders for progress, status and issues; Seek, share and institutionalizes best practices; Following completion of a rigorous training program, serve as an expert resource to the business on BPI philosophy and approach; Drive out waste (Lean) and variation (Six Sigma) in processes through proper use of tools and training.
 - Development team
 - Lotus Notes, Web and Java application development
 - ERP and document output management application development
 - EAI (EDI) development
 - System Administration team
 - EIS Iberia team (EIS local ICT department in Madrid)
 - Web operations team (System administration support for all web servers).

Besides operational manager, Tim initiates and was involved as project manager in the next projects:

- Digital Asset Management (DAM) project – Documentum
- Implementation of new Content Management System - Tridion 5.2
- Web site redesign project
- Parametric Selector (PIM) project: Custom made Product Information Management solution to support 45.000 products. Tim created the Architectural and functional design and after budgeted approval coordinated the implementation of graphical design and development. Also supported QA testing.
- Product life cycle management (PLM) PLM/project: extending Parametric Selector with product live cycle functionality including work flow and integration with Digital Asset Management Solution. (Functional design and project coordination).

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- ODIS project: Tim did the Architectural and functional design and implementation (coordination of graphical design, development and QA testing) of Omron Distributors Information System. This is a custom made Self Service Area solution to support distributor strategy and to reduce incoming information request from distributors by telephone. Modules included are: stock availability/inventory management, point of sales management, ship and debit management, claim management, announcement management, customer/distributor management and statistics.
- E-commerce project: integration of PDM (PIM/PLM & DAM) solution and Content management solution. (Functional design and project coordination plus QA testing).
- DOEI project: in-sourcing of all EAI services including message design/ development (XML, EDI, flat file/csv, mapping and business process automation)
- Project team leader of the technical team. (Oracle CNC, conversion and development team) within the STEEP project. (Goal of the STEEP project was to implement one ERP system to support all European Omron Companies, except Manufacturing).
- Setting up and manager of post go live functional support team.
 - Finance team (GI, AR, AP, FA and job costing)
 - Distribution team (Purchase/Sales forecast/SCM, Sales, Inventory/warehouse management & transport)
- Setting up and manage with MARCOM manager the (virtual) European Web team
 - Documentation project: GAP and quality analyses and advise/PID how to fill in these gap's
 - ITIL/SLA project: IT support improvement project across all IT departments.

February 2001 – September 2003

Randstad Groep

Business Analyst/ Financial OneWorld Consultant

- Tim started in February 2001 by the mark leader in temporary and contract staffing (Randstad Group – E-bridge) as Financial Consultant/ Business Analyst. He was involved in conducting organization analysis, site reviews /localizations and analyzes gaps between business requirements and JDE functionality, recommend improvements/upgrades. This also includes managing and hands on experience by roll-out of Finance modules, setting up new or improved business processes and providing user training.
- Most important milestones where:
 - Implementing OneWorld Finance Modules in the Netherlands, France, Belgium and the UK.
 - Business Process (Re-)design/Innovation and documentation of all financial administrative processes.
 - Implementing integrity procedures within the administrative organization.
 - Process harmonization of Account Receivables for all European Offices (AR blueprint).
 - Harmonization of the Roles and responsibilities by implementing one standard security model and 'menu'

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Structure in 11 environments.

- Advising and implementing a new corporate procurement and budget registration process.
- Designing/Creating functional design for new functionality and/or needed modifications. Support the developers.
- Advise and assist by the creation of a Competence Center OneWorld.
- Advise and assist by upgrade of OneWorld (7.3.3.1) to OneWorld Xe (7.3.3.4).

November 2000 - January 2001

Vespro Groep

Project manager

- After the implementation of the new information system for supporting the logistical processes and financial administration Tim saw opportunities with internet technology. He presented his ideas and this resulted in a new project. The results were that customers can create orders through a 'web shop' (an internet product catalog with a order basket) and can follow his/her order status via the internet. Because this solution was integrated with the back office system, less manual labor was needed and telephone calls to the customer support centre were declining.

December 1999 - December 2000

Vespro Groep

Distribution Consultant ERP

- At the end of 1999 this customer decided to migrate their information system for the logistical processes and the financial administration to a standard solution. Most important objective was reducing the costs of maintaining a self-developed logistical system and to reduce the dependency risk of one internal specialist. An additional demand was to have a tool box that uses flexible standard 'building blocks' to support customer requirements. The solution was found in OneWorld from JDEdwards with the implementation partner ORDINA TTI EAS.
- Tim started as member of the project team with modeling of the existing Order to Cash business process and redesign project. After this he has made an inventory of all performance indicators and the Service Level Agreement wanted by the customer.
- As distribution consultant he gave instructions and assisted the sales and logistic key-users by setting up and testing the Order to Cash processes supported by OneWorld. On financial level he supported the financial consultant by making the functional designs for Financial reports. He also supported the system administrators and developers because of his back ground in IT.
- The result of his efforts was a clear view of the existing and required business processes, reports with management information and the implementation of OneWorld within agreed time frame and budget.

August 1999 – November 1999

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Ordina Consultant

- Followed training courses (education) and created an advice and created project initiation document.
- J.D. Edwards courses: Cornerstone, CNC Foundation, System Administration, Designing Forms 1 & Advanced Tools.
- Advice /Project proposal and interactive design for corporate portal (ELC Information Services) and ELC Consultancy BU.

June 1996 – July 1999

Tomin Groep System Administrator, ICT Manager

- With 1300 employees (1999) this 'social labor services' is one of the biggest in the Netherlands. The objective of the company is to help as many people as possible with no normal chance on the employment market to a job.
- Services and products are created for the cleaning market, green area, textile, metal, wood/timber etc. etc.
- Under the leadership of a new director the company started in 1995 with a new commercial working approach. In the next years this resulted in more employment. (In 1995 the total of the companies working force was 800). To support these (in 1995) expected employment growth and to keep the administrative cost as low as possible they needed to improve or if this was necessary replace the existing information system.
- To support this improvement process the director decided to search for an appropriate candidate for the job.
- After his study Tim started to work for this social labor services company as functional application specialist and back-up system administrator (AS/400 and Novell Netware). In a very short time he became responsible for the complete ICT and the Management Information department.
- Results:
 - Migration of the office automation (MS Dos, Windows 95, Lotus123/WP51, Office 97).
 - Migration to a new AS/400.
 - Improvements on the data en telecom hardware infrastructure.
 - Improvements in the use of the logistical information system.
 - Implementing a relation management system (CRM).
 - Correct Management Information, on time and at the right place.
 - Business Process Redesign and process awareness project.

ICT experience

Platform knowledge

- OS/400 (IBM), Windows 3.x/95/98/NT/2000, Linux and MS-DOS
- Tools: Lotus Notes, Query/400, SQL, Business Modeling tools (BPM), System Development Workbench (SDW), nearly all MS office products, Tridion (CMS), Documentum (DAM), Magnolia-

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CMS, Joomla (CMS), WordPress (CMS), Virtuemart (ecommerce), payment modules e-commerce, iSelect (Guided Selling solution), phpMyadmin, MySQL, Webshere, Apache http and tomcat, MS Office (incl. Access, Visio, MS Projects).

Methods / Techniques:

- ODM: Documentation framework based on Business Application Flows.
- OnTrack (J.D. Edwards Implementation Methodology)
- Role Activity Diagram (RAD = Process Modeling Methodology)
- System Development Methodology (SDM)
- Function Point Analysis (FPA)
- ITIL
- BISO, ASL
- SCRUM (product owner/ scrum master)

Languages

- Dutch, mother language;
- English, fluently;
- German, basic.

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